

CERNO PRIVACY POLICY

This Privacy Policy applies to the services offered by the Cerno Group.

The Cerno Group ("Cerno") comprises Cerno Holdings Pty Ltd, its subsidiaries and affiliates including such as Cerno Management Pty Ltd, Cerno Real Estate Investors Ltd, Cerno Property Services Pty Ltd, Cerno Asset Management Pty Ltd, and Cerno Capital Pty Ltd.

Cerno is committed to safeguarding personal privacy. We are committed to complying with the Australian Privacy Principles (APP) which guides organisations on how to deal with personal information. The APPs are found in amendments to the Privacy Act 1988, effective 12 March 2014.

This Privacy Policy outlines how Cerno collects, uses, discloses, and manages your personal information. This Policy can be downloaded via the link at the bottom of this page.

You are not compelled to identify yourself to Cerno. In these instances, we can provide you with general information on Cerno and its services. There are occasions where, by law or where it is impractical not to do so, you will be required to identify yourself. Examples are applying for or making a change to an investment, requesting personal information or lodging a complaint.

THE INFORMATION WE COLLECT

Collecting your personal information is limited to what is reasonably necessary to carry out the functions and activities of Cerno. The relationship you have with Cerno determines the type of personal information collected and may include:

- Name
- Title
- Contact details
- Date of birth
- Signature
- Details on entities through which you invest
- Bank account details
- Taxation Identification Number

Cerno will not collect or monitor any personal information without your consent.

HOW WE COLLECT YOUR PERSONAL INFORMATION

In most cases, and wherever possible, Cerno will only collect personal information provided by you. Information is collected through:

- Our online enquiry form
- Our investor application forms
- Directly from you, either in writing or verbally

Where unsolicited personal information is received by Cerno, we will ascertain whether this information could have reasonably been obtained in the normal course of events. If it is established that Cerno could not ordinarily have collected this information and it is reasonable and lawful to do so, Cerno will destroy this information.

In some circumstances we may be provided with information by third parties. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.

HOW WE PROTECT YOUR PERSONAL INFORMATION

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for a minimum of 7 years.

HOW WE USE YOUR PERSONAL INFORMATION

Cerno collects personal information about you primarily:

- To contact you regarding the products and services you request
- To provide you with the information you request
- To satisfy 'Know Your Client' obligations under the Anti Money Laundering/Counter Terrorism Funding Act before transactions are processed

- To administer your investment
- To respond to your complaints
- To provide you with a targeted advertising campaign in your selected area of interest
- To send out Cerno newsletters

HOW WE SECURE YOUR PERSONAL INFORMATION

Cerno is committed to protecting your personal information from misuse, unauthorised access or unauthorised disclosure.

- Employees of the Cerno group are bound by confidentiality obligations
- Our information technology systems are password, firewall and virus protected to ensure the integrity of our systems that hold your information
- All areas that hold physical copies of your information are protected by electronic access cards or lock-and-key, have key locked cabinets and are limited to specific staff
- Service providers who hold your personal information are contractually required to hold information in accordance with the Privacy Act and Cerno obtains periodic confirmation of adequate information security management

HOW WE SHARE YOUR PERSONAL INFORMATION

Personal information held by Cerno may be shared with third parties in the normal course of conducting our business.

Cerno is committed to safeguarding your information. When sharing personal information we take reasonable steps to protect the privacy of information disclosed. This is achieved by requiring the recipient to comply with the Privacy Act in our contractual arrangements.

DISCLOSURE TO ENTITIES IN OTHER COUNTRIES

Cerno uses third party companies when performing bulk mail marketing activities. As a result, personal information (name and email address) collected by Cerno is provided to them. These companies use servicers in the United States and other parts of the world.

The personal information we provide is owned by Cerno and will not be used for any other purpose except Cerno marketing.

DISCLOSURE OF PERSONAL INFORMATION

Your Personal Information may be disclosed in a number of circumstances including the following:

- Parties acting on our behalf in the capacity of an authorised agent
- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

ANTI-MONEY LAUNDERING AND COUNTER TERRORISM LEGISLATION

The Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (AML/CTF Act) is aimed at addressing money laundering in Australia and the threat to national security caused by terrorism. This legislation requires Cerno to collect identification information from investors into our investment products. We are also required to verify your identity from original or certified copies or perform electronic verification.

The legislation requires us to monitor transactions to identify any suspicious activity within any of our investments.

To maintain compliance under the AML/CTF Act, Cerno may, in our absolute discretion, without notice to you, disclose or otherwise report details of any activity, or proposed activity (including any personal information) to the relevant reporting body.

DATA BREACH NOTIFICATION

Guided by the Notifiable Data Breaches Scheme, Cerno will promptly notify you if we become aware of or have reasonable grounds to believe that your Personal Information held by us has been lost or subjected to unauthorised access or disclosure which is likely to result in serious harm.

Cerno will notify you within 30 days from when the determination has been made that the breach may cause serious harm. Cerno will also notify the Australian information Commissioner of the data breach.

Our assessment and escalation of data breaches will follow Cerno's Data Breach Response Plan.

YOUR RIGHTS OF ACCESS AND UPDATING

You have the right to access your personal information, and may request this information to be corrected or updated.

If you wish to make a request to review your personal information, please contact Cerno using the contact details provided below.

POLICY UPDATES

This Policy may change from time to time.

COMPLAINTS AND QUERIES

Should you have a need to complain about a possible breach of privacy, or how Cerno has administered your personal information, please contact us on +61 2 8246 6500. Alternatively, you could address your complaint to The Compliance Officer, PO Box 349, Milsons Point NSW 1565.

Should you wish to contact Cerno to assist you with any enquiries, please use any of the following options:

Phone: +61 2 8245 6500

Fax: +61 2 9231 4222

Mail: PO Box 349, Milsons Point NSW 1565

Email: info@cerno.com.au